29th General Conference of Directors of National Libraries in Asia and Oceania 1-2 November 2023, Wednesday & Thursday Doha, Qatar

Country Report [Period Coverage: 1 January 2022 – 31 December 2022]

Name of Country	: Viet Nam
Name of Library	: National Library of Viet Nam (NLV)
Name(s) of National Librarian,	: MA. Nguyen Xuan Dung
Director-General and/or	
Director	
Contact Person	: Ms. Nguyen Thi Thu Phuong
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1 Facts and Figures

Sn	Item Description	Figures
а	Operating Budget	
	i. Government	
	ii. External Sources	
b	Total Staff (FTE)	155 FTE
	i. Graduate or Post Graduate with library	
	qualifications	
	ii. Other Qualifications	
с	Collection Size	Over 2.6 million copies
	i. Physical collection	Over 8 million pages (equivalent to
	ii. Digital collection preserved	more than 14,000 copies) and 24,000
		pages of microfiches)
d	Visitorship (Annual)	Total 2.450.314 visits (equivalent to
	i. Physical visits to reading rooms	7.186 visits a day).
	ii. Digital visits to websites	
е	Inter Library Loans provided (Annual)	N/A

2 Overview of Major or New Developments in Library Buildings, Collections, Access or Services

2.1. Library building

The NLV is in the process of implementing the Project "Renovating and Upgrading the National Library of Viet Nam Phase I" started from 2018.

2.2. Collections Development:

a. Physical collection:

In this period, the NLV has acquired depositary of 27.085 titles (70.313 copies); doctorial theses: 2.415; Special publications: 1.265 titles (3.795 copies); Periodicals (newspapers, magazines, newsletter): 40.554 issues (1,371 titles).

For acquisition source via purchase, exchange, donate and gift, the total amount was 20.970 copies, including 18.521 Vietnamese books and 2.449 foreign language books; 1,048 issues (102 titles) of magazines, foreign newspapers, 19 titles of UN documents.

b. Digital collection

Implementing the National Digital Transformation Program and the Library Digital Transformation Program to 2025, with orientation to 2030 pursuant to the Prime Minister's Decision No. 206/QD-TTg dated February 11, 2021, The Vietnamese libraries has been promoting the digitization of documents, in which the NLV is the pioneer library.

In 2022, the NLV will continue the process of digital resources development at the library. A total of 256.027 pages of documents, including 256.027 pages of newspapers, 26.401 pages of micro-documents, 2.491 doctorial thesis were digitized; 23.462 pages were processed docWorks.

2.3. Library Services Development

In 2022, our country's socio-economic situation was affected in the context of the world economic outlook showing signs of decline. In library industry, with the attention and direction of the leaders of the Ministry of Culture, Sports and Tourism, the National Library of Viet Nam proactively and strives to overcome difficulties and maintain the goals and requirements of library work; Synchronously deploy content in professional work and serve readers and achieved many important results.

Over the past year, the NLV has continuously improved the quality of service to readers both on-site and online. Having opened 50 classes "Instructions for readers to use the Library" attracting 456 users to attend; Receive, exchange and respond to 768 online information requests; Created 15 bibliography and lists of thematic documents to serve exhibitions and display documents at NLV; Organized 13 thematic activities at the Children's Culture Library with the participation of more than 800 students grades 3, 4, 5, 6 of some Primary Schools in Ha Noi.

In addition, the NLV has well-performed its political, cultural and social tasks to serve the community through the propaganda, organization and coordination of 20 exhibitions introducing documents and books to celebrate the country's holidays and anniversaries.

2.4. Reading Culture Development

On the occasion of Viet Nam Book and Reading Culture Day April 21st, World Book and Copyright Day April 23rd, libraries across the country have organized many activities to celebrate, honor the value of books and develop reading culture. The NLV organized the Book Festival scheduled on April 19, 2023 at the library campus with such activities as book & photo exhibition with the theme "Desire to reach greater heights", literary exchange, Exhibition of the winning works of the contest "Finding Ambassadors of Reading culture", painting through books contest, creative reading contest, exploring digital library, story- telling through book in English contest, reading book skills experience, brain game: Quizz, etc.

The NLV wil continue the Implementation of the Government's Project on Developing Reading Culture to 2020, with a vision to 2030 in the libraries pursuant to the Government's Decision.

2.5. National Librarianship Standards Development

Implementing the decision of the Minister of Culture, Sports and Tourism to assign the NLV to carry out the National Standards Development Projects, the NLV is currently developing the National Standard TCVN "Information and Documentation – Open systems Interconnection – Interlibrary Loan Application Service Definition". The project originates from the actual operational needs of information-library agencies as well as information technology enterprises that have developed hardware equipment, application software for library activities in general and the exchange, circulation and loan of interlibrary materials.

3. Collaborations with Libraries, Archives and Museums in your Country

The resurgence of the Covid-19 epidemic in Viet Nam has significantly affected the operation of the Vietnamese library industry in general, however, with the spirit of efforts and creativity, the NLV has overcome difficulties, actively expand and promote the effectiveness of coordination programs with agencies and units, and achieved positive results:

- Conferences, Workshops, Training: The NLV prepared documents and sucessfully held 02 workshops to implement digital transformation for libraries in the Northern and Centre regions of Viet Nam.

- Successfully organized the Conference - Workshop "Application of information technology in professional activities of Vietnamese libraries (2017 - 2022)". Particularly, to celebrate the 105th Anniversary of its establishment, The NLV organized the Workshop "Position and role of the National Library of Viet Nam in digital transformation of Vietnam's library industry - Tasks and solutions". The conference is a forum for managers, experts, scientists, and librarians to clarify tasks and identify specific solutions for the NLV to promote its position and role.

- Professional guidance work: maintaining consulting work and answering professional issues for libraries nationwide and students of information and library training university; Internship guidance for students at the University of Social Sciences and Humanities, Hanoi National University; Participating in training and teaching at the University of Social Sciences and Humanities, Hanoi National University, reporting on the training class "Skills for building topic titles and determining keywords for document content" of Ho Chi Minh National Academy of Politics....

- The NLV has donated 15,179 books to public libraries, school libraries, organizations which still face with many difficulties in books and documents sources.

4. International Collaborations such as Formal Arrangements for Cooperation with National Libraries

As the representative of Viet Nam on regional and world library cooperation forum, the NLV actively has organized and participated in many international cooperation activities in both face-to-face and online forms.

In 2022, the NLV welcomed 66 international delegations (148 guests) to visit, work, and cooperate with the NLV. Delegations come from Austria, Kazakhstan, Belgium, Wallonia - Brussels, Laos, etc and from Embassies such as the Argentine Embassy, Chilean Embassy, Colombian Embassy, Cuban Embassy, Mexican Embassy, Panamanian Embassy, Embassy of Peru, Embassy of Spain, Embassy of Uruguay, Embassy of Venezuela, Embassy of Poland, Embassy of Italy, Embassy of Belarus, etc.

In professional association activities, NLV continues to participate and fulfill its membership responsibilities of international and regional professional organizations such as IFLA, CONSAL, CDNL, CDNL-AO, and RFN.

Notable Activities:

Attending international conferences

- The NLV has attended the IFLA WLIC 87 Congress in Ireland, participated in short-term training in Korea (CPI), attended the 28th Conference of Directors of National Libraries of Asia - Oceania (CDNL-AO28) in Indonesia and attended IFLA's Asia-Oceania Regional Conference in Thailand; Attended the 18th Congress of Librarians of Southeast Asian Nations (CONSAL XVIII) and the 3rd CONSAL XVIII Executive Committee Conference hosted by the National Library of Cambodia in coordination with the Cambodian Library Association under the online form.

- The NLV has participated in many conferences, trainings, online exchanges, online training classes on digital libraries, and online exchanges on Reading Culture of the Asia Foundation.

- In professional association activities, the NLV continues to participate and fulfill its membership responsibilities in international and regional professional organizations such as IFLA, CONSAL, CDNL, CDNL-AO, RFN.

The NLV actively promotes event activities and implements previous projects:

- Online signing ceremony of Memorandum of Understanding with the National Library of Korea (NLK) on "Window on Korea" cooperation 2021-2025. Launched in 2005, the "Window on Korea" project has contributed to enrich the NLV's foreign language resources. Up to now, NLV received more than 9,000

items from the project. The signing of the Memorandum of Understanding has opened the next stage of cooperation between the two libraries in period 2021-2025.

- Coordinating with the Wallonie-Brussels Delegation in Vietnam to successfully organize the Belgian Literature Festival using French at the NLV, including a series of exhibition and online exchange activities.

- Authors and works on the occasion of the 25th anniversary of the establishment of the Walloon-Bruxelles Delegation in Viet Nam;

- Carrying out procedures to implement the French Book Space Project;

- Coordinated with the Hungarian Embassy to organize a photo exhibition of the Hungarian Parliament Building;

- Coordinating with the Austrian Embassy to organize the exhibition "Arnold Schönberg and the New Viennese School";

- Coordinating with the Francophone organization to open the French Book Space and Francophone Literature Discussion; coordinated with the French Institute in Vietnam and Nha Nam

Culture and Media Company to organize the discussion "French and Vietnamese detective through the perspective of famous writers"...